

CLIENT CARE - MANAGED SERVICE PACKAGES

Changing the way you view IT

Basic

A cost effective way to protect your most critical assets. Our 24 x 7 monitoring capabilities provide you with a real time snapshot of the health of your network.

Advantage

All the benefits of our Basic package, but with complete support of your servers and access to the Go2IT Help Desk.

Signature

The full service IT solution your company needs to perform at its best. 24 x 7 monitoring with complete support of all servers, routers, switches and workstations. Peace of mind made affordable!

Service	Basic	Advantage	Signature
Daily Patch Management			
Service Pack Installation			
Daily Backup Monitoring			
Daily Virus Software Monitoring			
Daily Spyware Monitoring			
Daily Event Log Monitoring			
Daily Bandwidth Monitoring			
Report Generation			
Access to Go2IT Help Desk			
Free Remote and Onsite Support of Servers, Routers & Switches			
Free Remote and Onsite Support of Workstations			
Quarterly Strategic Planning Meetings			

Go2IT Technician and Support Credentials

All Go2IT PC, Server, and Remote Support Technicians are highly trained and experienced Technicians. All Desktop/PC support Technicians have a minimum of five years experience and are A+ certified. All Server support technicians have a minimum of seven years experience, A+ certification, and secondary education in computer science or are Microsoft Certified Professionals.



Please call for a free no obligation quote and consultation

866-424-1233

msp.go2itgroup.com